



Government of the District of Columbia
Child and Family Services Agency



JANUARY 2008 PERFORMANCE SCORECARD (FINAL)

- CONTRACTED CHILD PLACEMENT AGENCIES -

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Notes

- 1) In February 2007, US District Judge Thomas F. Hogan approved an Amended Implementation Plan (AIP), which replaces the LaShawn Implementation Plan established by the Federal Court Order in 2003. Expected outcomes and benchmarks in the scorecard were initially derived from the original LaShawn Implementation Plan. CFSA is in the process of refining measures for the scorecard to reflect modified AIP requirements, which are specified on the last two pages of this scorecard. The original Implementation Plan and the entire AIP are available on the CFSA web site.
- 2) Data presented in this scorecard was extracted from reports in FACES, CFSA's client information management system. FACES produces monthly reports to monitor performance data on the 15th of the month following the month of the report. The FACES report number for each outcome is indicated in that respective outcome chart.
- 3) For additional information, please contact Ernest Dolison, Program Analyst at (202) 724-7214 or ernest.dolison@dc.gov.

■ Contracted Foster Home Capacities of Child Placement Agencies (FY2007)

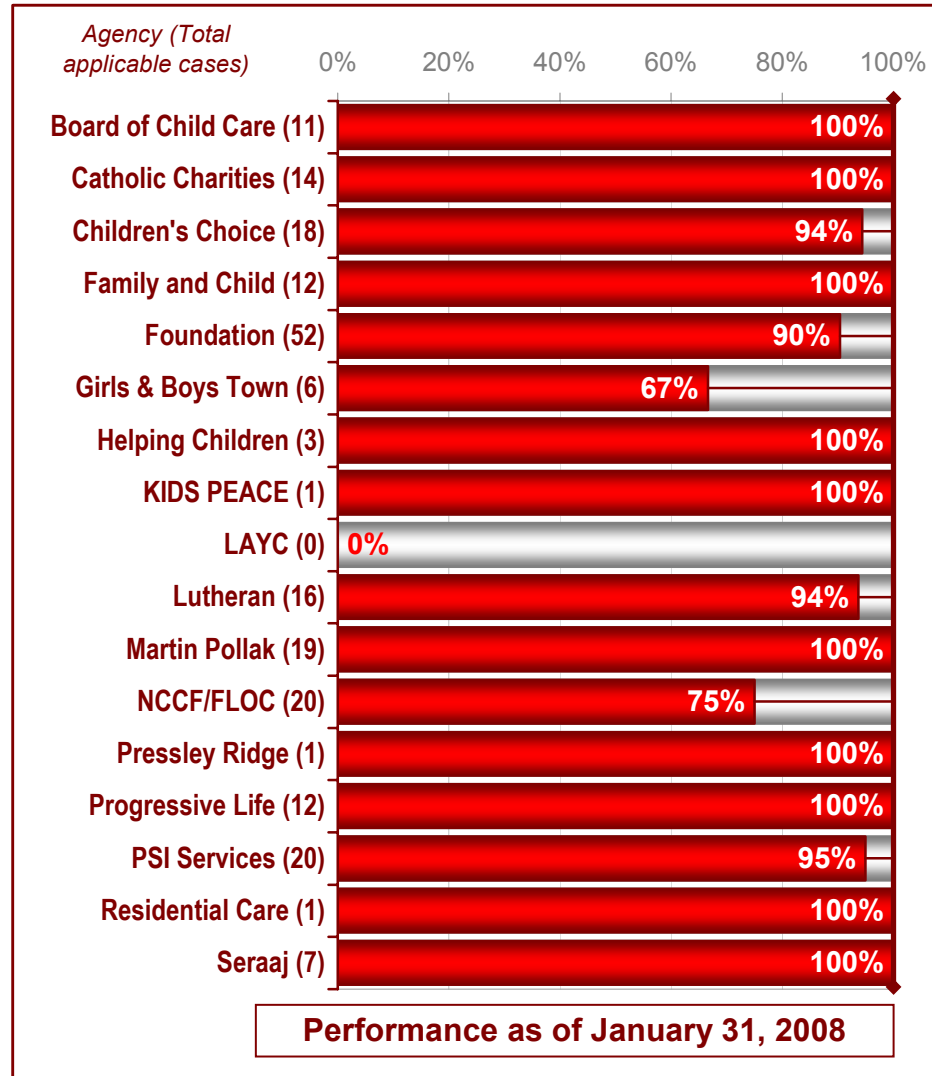
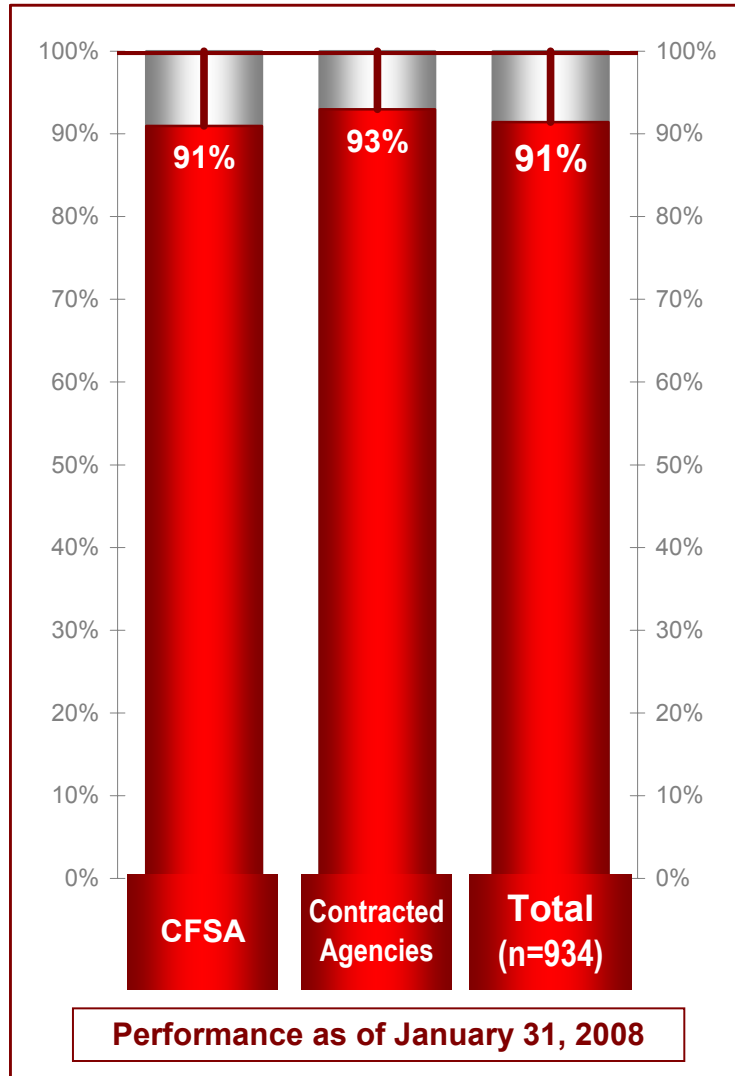
Child Placement Agency ¹⁾	Contracted Placement Capacity (Number of Contracted Slots)		
	Traditional	Specialized	Total
Board of Child Care	60		60
Catholic Charities	50		50
Children's Choice	20	35	55
Family and Child Services	90	20	110
Foundation for Home & Community	85	218	303
Girls and Boys Town	8	25	33
Helping Children Grow ²⁾		32	32
KidsPeace	5	20	25
Latin American Youth Center	20		20
Lutheran Social Services ³⁾	113		113
Martin Pollak Project		63	63
National Centre for Children & Families	43	60	103
Pressley Ridge		35	35
Progressive Life Center		65	65
PSI Family Services	45	110	155
Residential Care, Inc.		17	17
Seraaj Family Homes		33	33
TOTAL	539	736	1275

Notes

- 1) This table does not include placement agencies that do not have case management (CM) responsibility.
- 2) Thirty-two (32) placement slots of the 'Helping Children Grow' include 14 slots under the 'medically fragile/complex' placement contract in addition to 18 slots under the 'specialized' placement contract.
- 3) Of the 113 placement slots of the 'Lutheran Social Service', only 68 slots are contracted capacities and the remaining 45 slots are for those youth who are referred by the District of Columbia Refugee Unaccompanied Minors Program (RUMP).

1. Family Case Plans

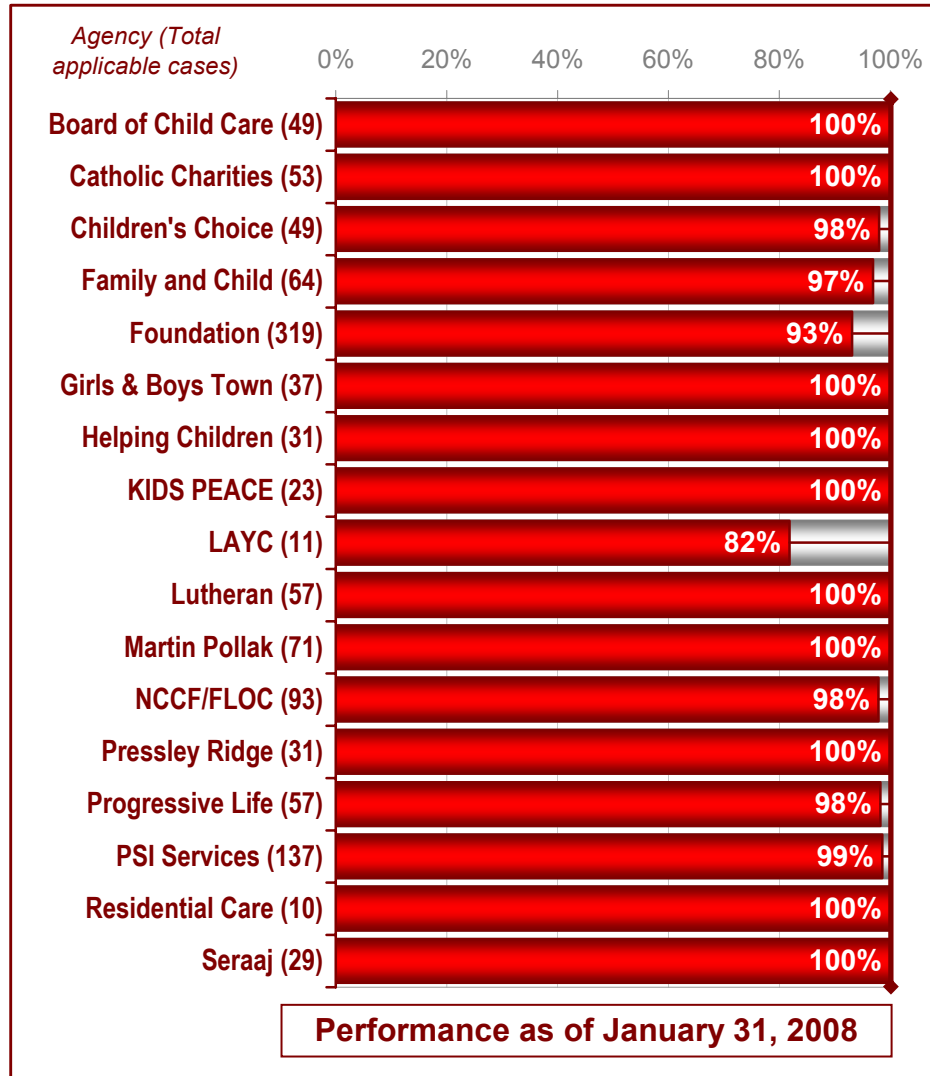
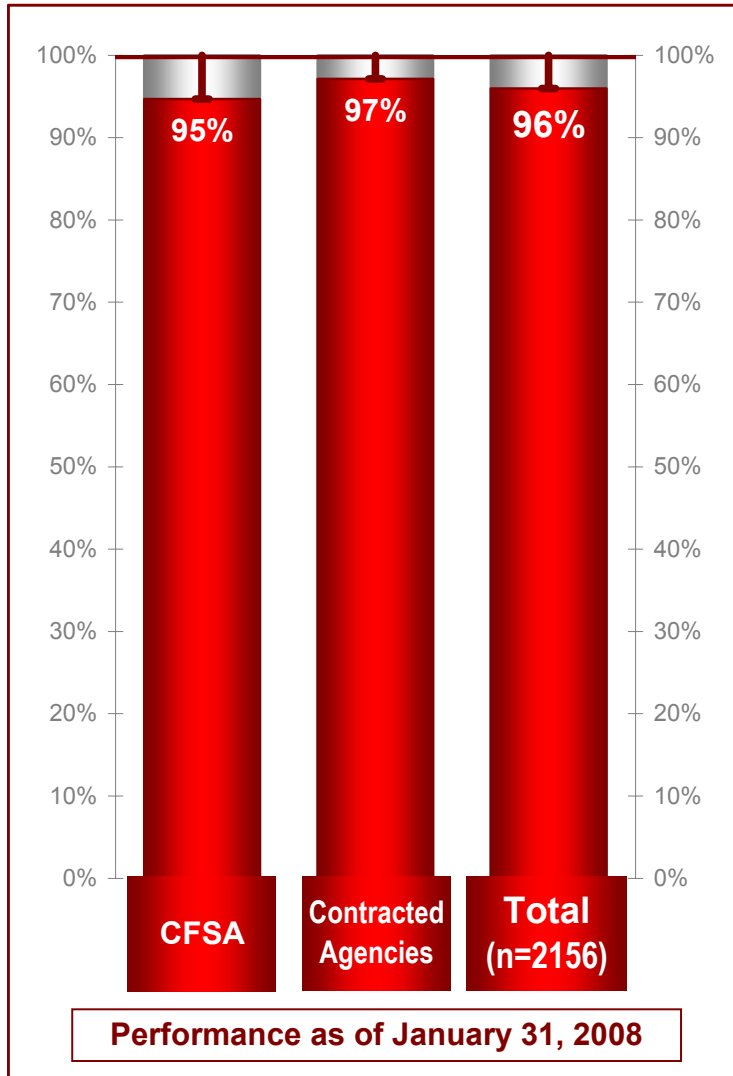
Percentage of Families with Current Family Case Plans (FACES CMT164)



Note: Performance data in this measure has been adjusted for the following agencies: Children's Choice, NCCF, PSI, *. Refer to the endnote table for adjusted data.

2. Child Case Plans

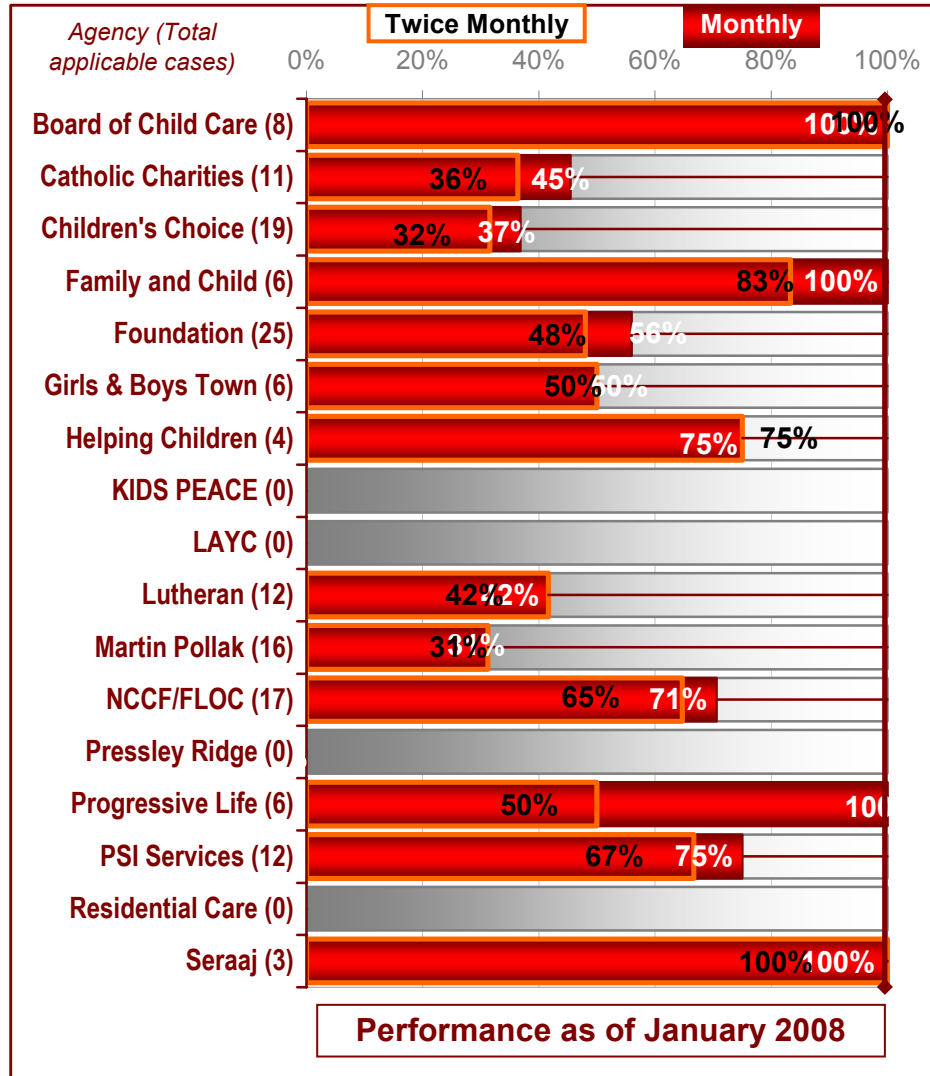
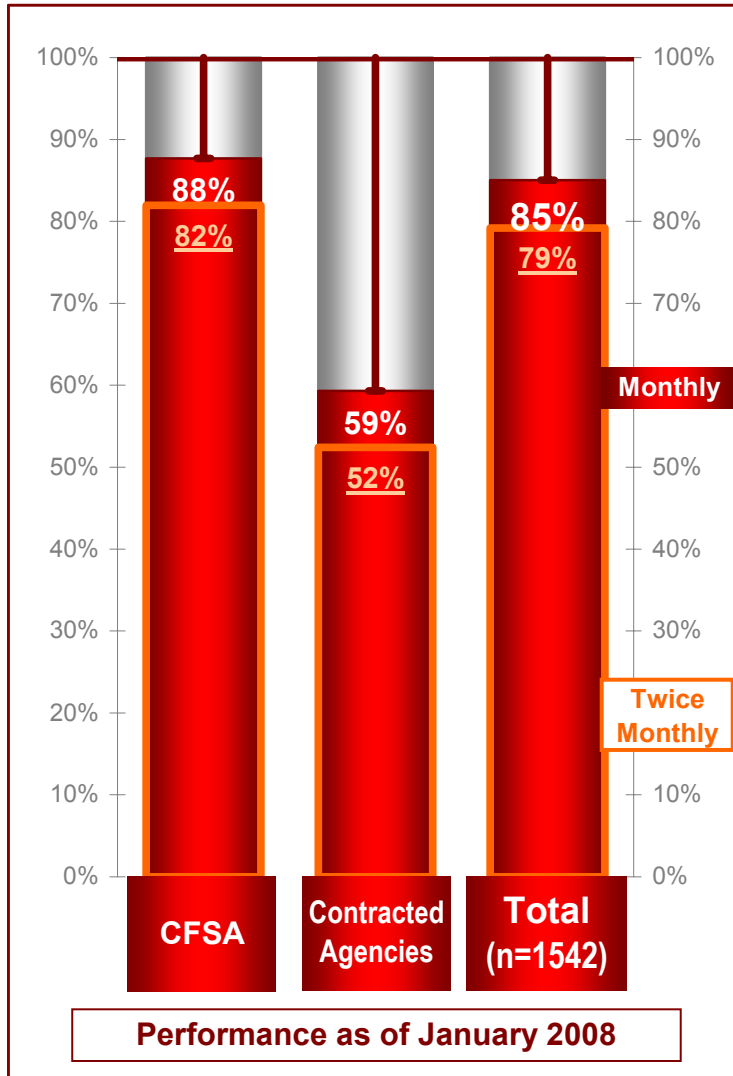
Percentage of Foster Care Children with Current Child-Specific Case Plans (FACES CMT163)



Note: Performance data in this measure has been adjusted for the following agencies: Children's Choice, Foundation, NCCF, PSI *. Refer to the endnote table for adjusted data.

3. Visitation – In Home

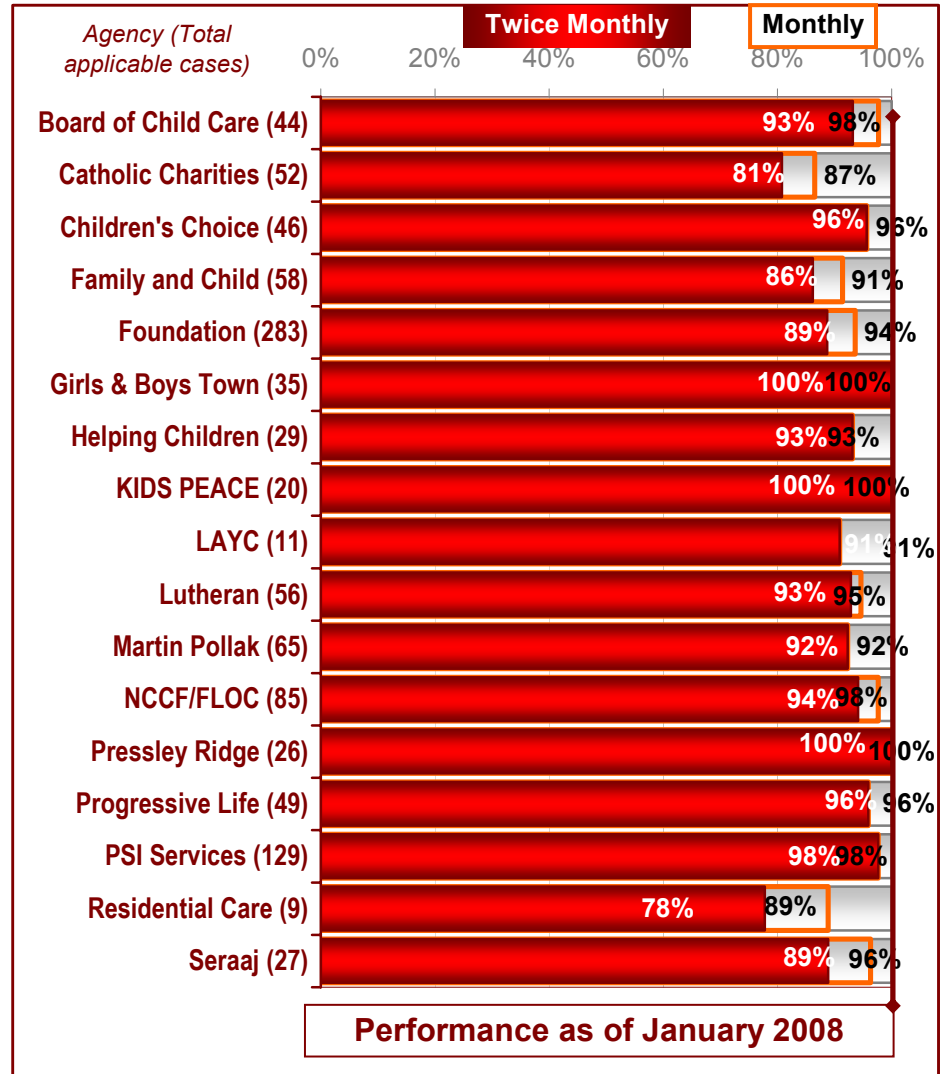
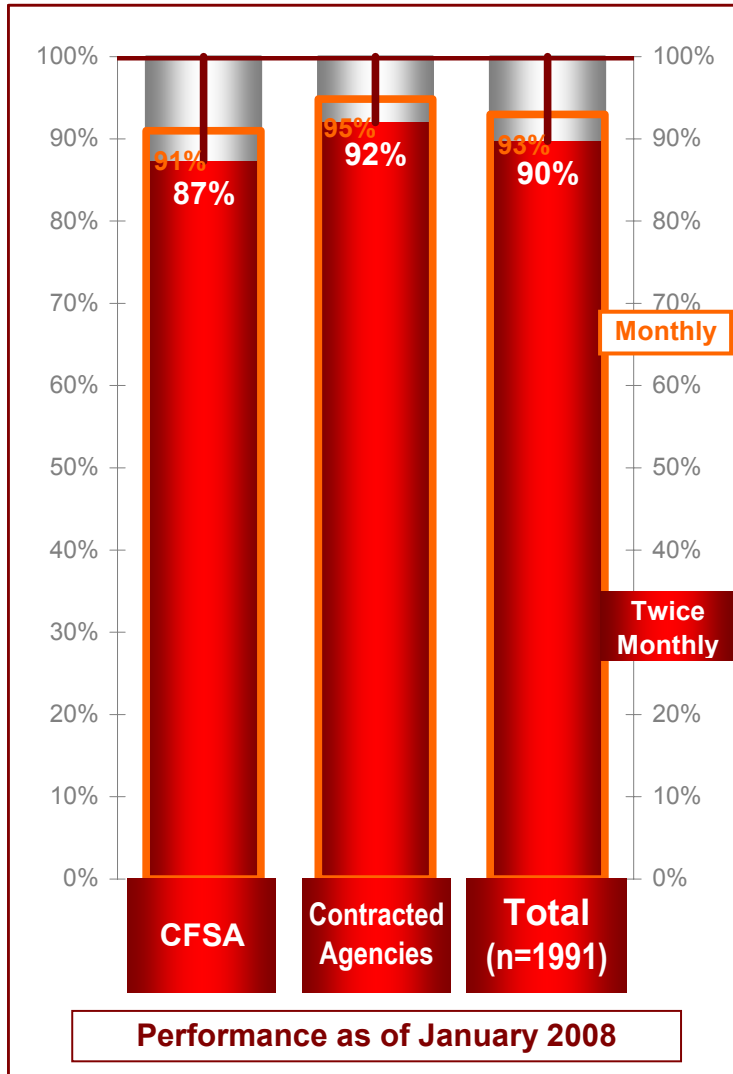
Percentage of Children Remaining at Home who had at least Monthly Visit by Social Worker (FACES CMT166)



Note: Performance data in this measure has been adjusted for the following agencies: Children's Choice, Foundation, Girls & Boys Town, NCCF, PSI *. Refer to the endnote table for adjusted data.

4. Visitation – Foster Care

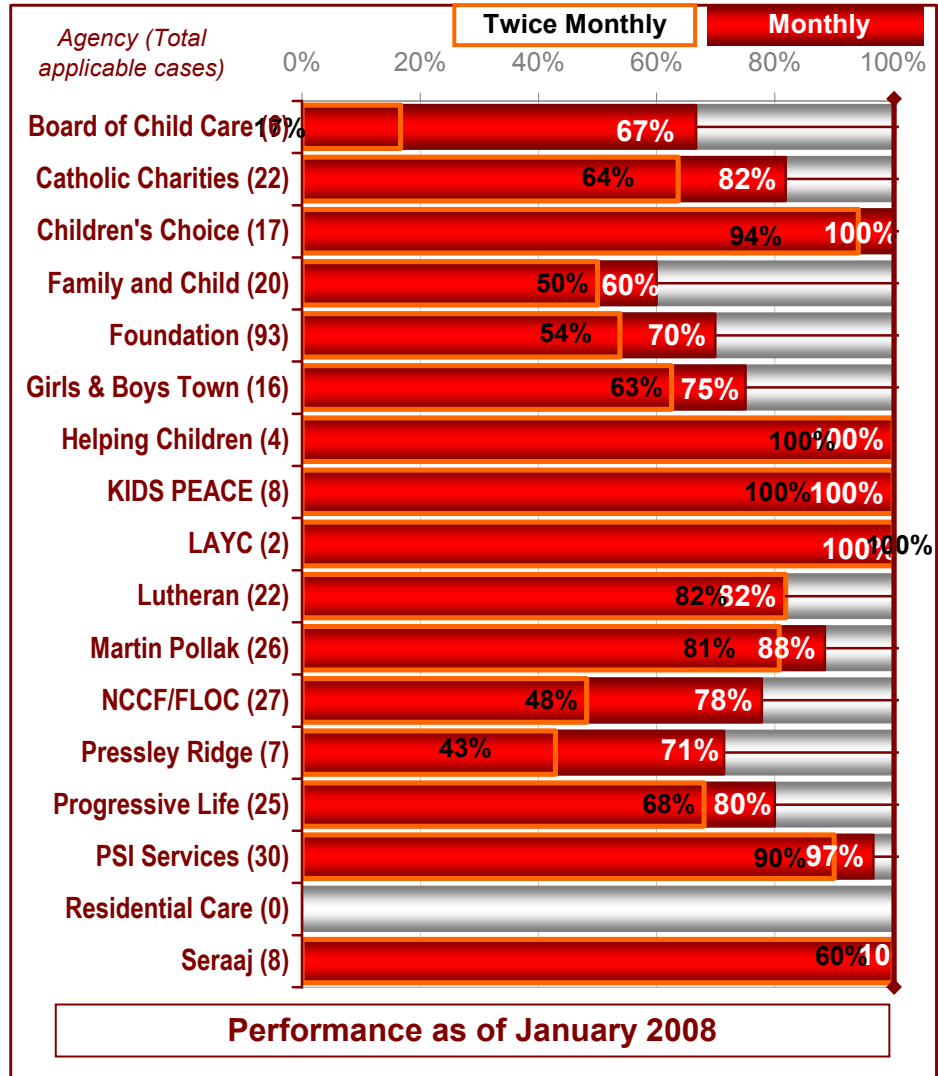
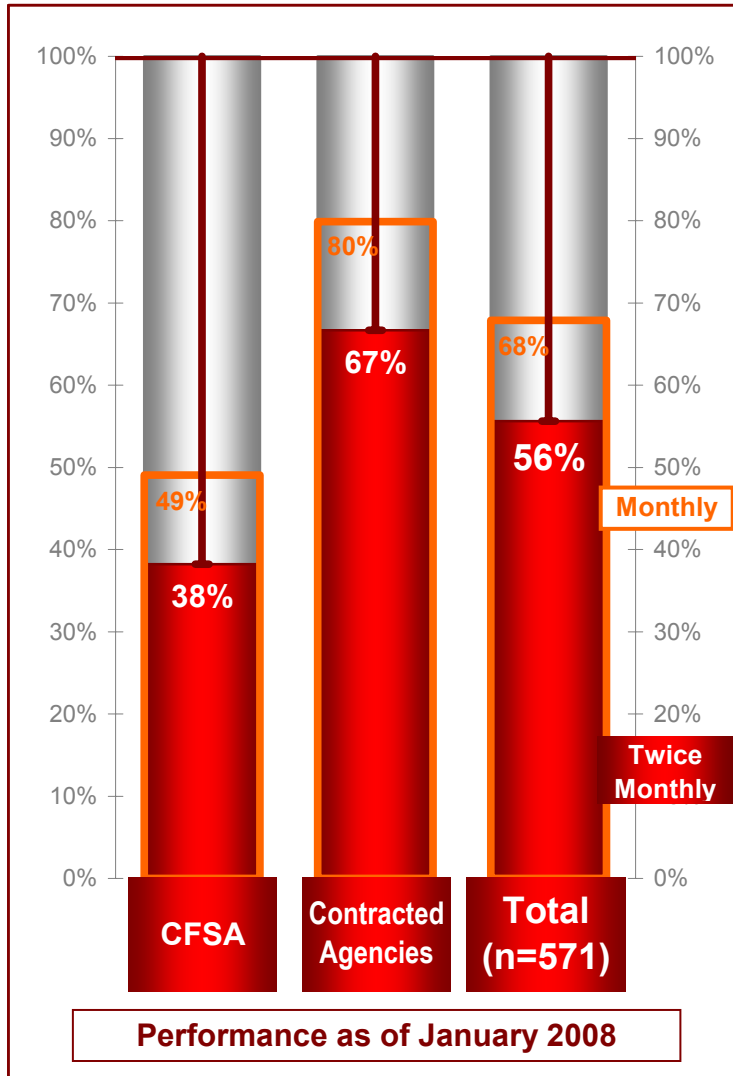
Percentage of Children in Foster Care who had at least Two Visits by Social Worker (FACES CMT165)



Note: Performance data in this measure has been adjusted for the following agencies: Board of Child Care, Foundation, Helping Children Grow, Martin Pollak, NCCF, PSI*. Refer to the endnote table for adjusted data.

5. Visitation – Siblings

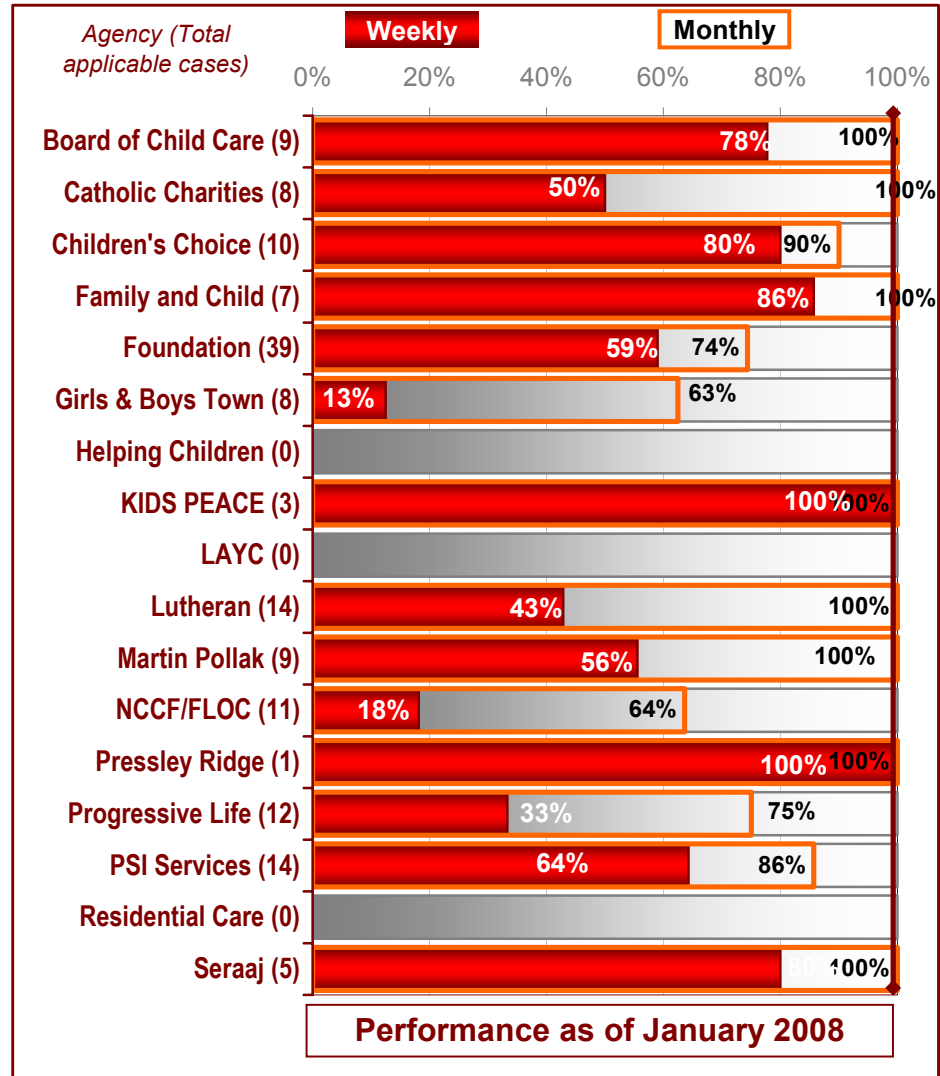
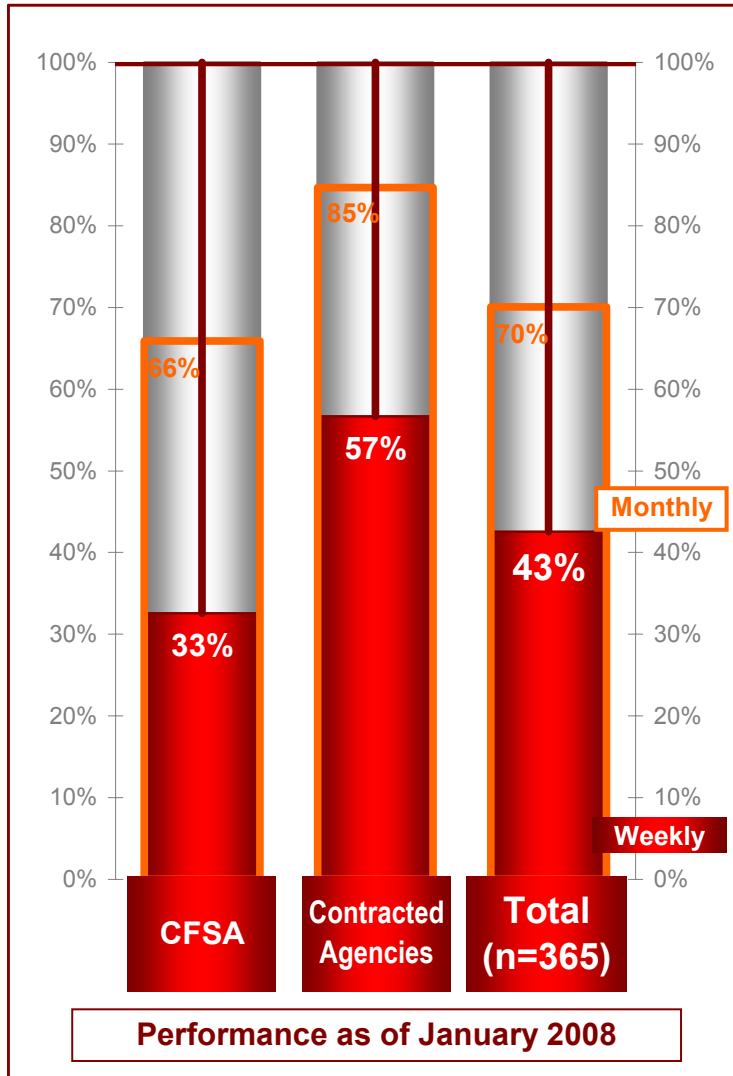
Percentage of Children who had at least Two Visits with Some or All of Their Siblings (FACES CMT219)



Note: Performance data in this measure has been adjusted for the following agencies: Board of Child Care, Foundation, Girls & Boys Town, Lutheran, Martin Pollak, NCCF, Progressive Life, PSI *. Refer to the endnote table for adjusted data.

6. Visitation – Parent-Child for Reunification

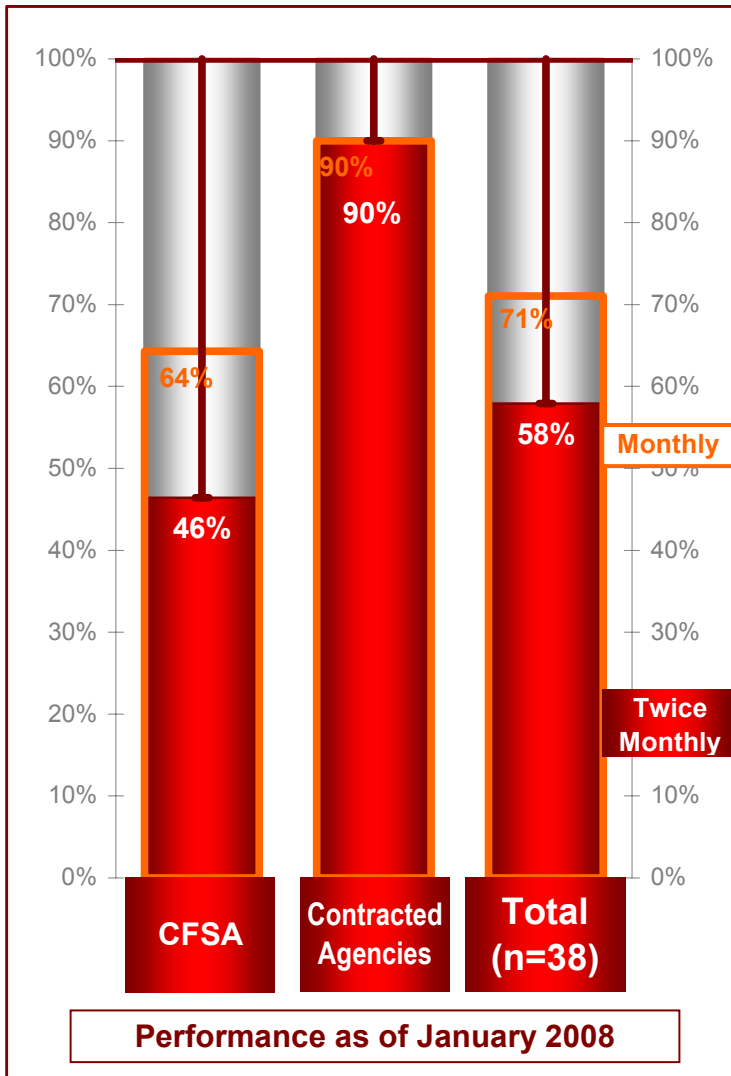
Percentage of Children with Goal of Reunification who had Weekly Visit with their Parents (FACES CMT012)



Note: Performance data in this measure has been adjusted for the following agencies: Board of Child Care, Foundation, Girls & Boys Town, Lutheran, NCCF, Progressive Life, *. Refer to the endnote table for adjusted data.

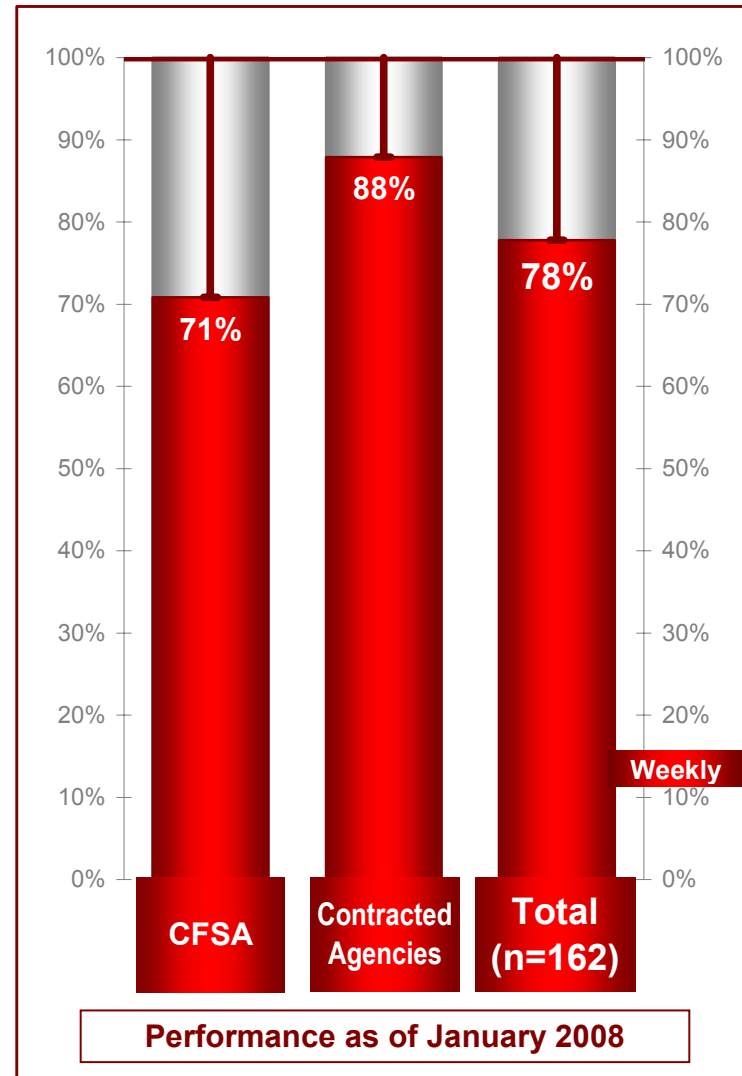
7. Visitation – Parent-Worker

Percentage of Parents who had Two Visits by Workers for their Children with Goal of Reunification (FACES CMT267)



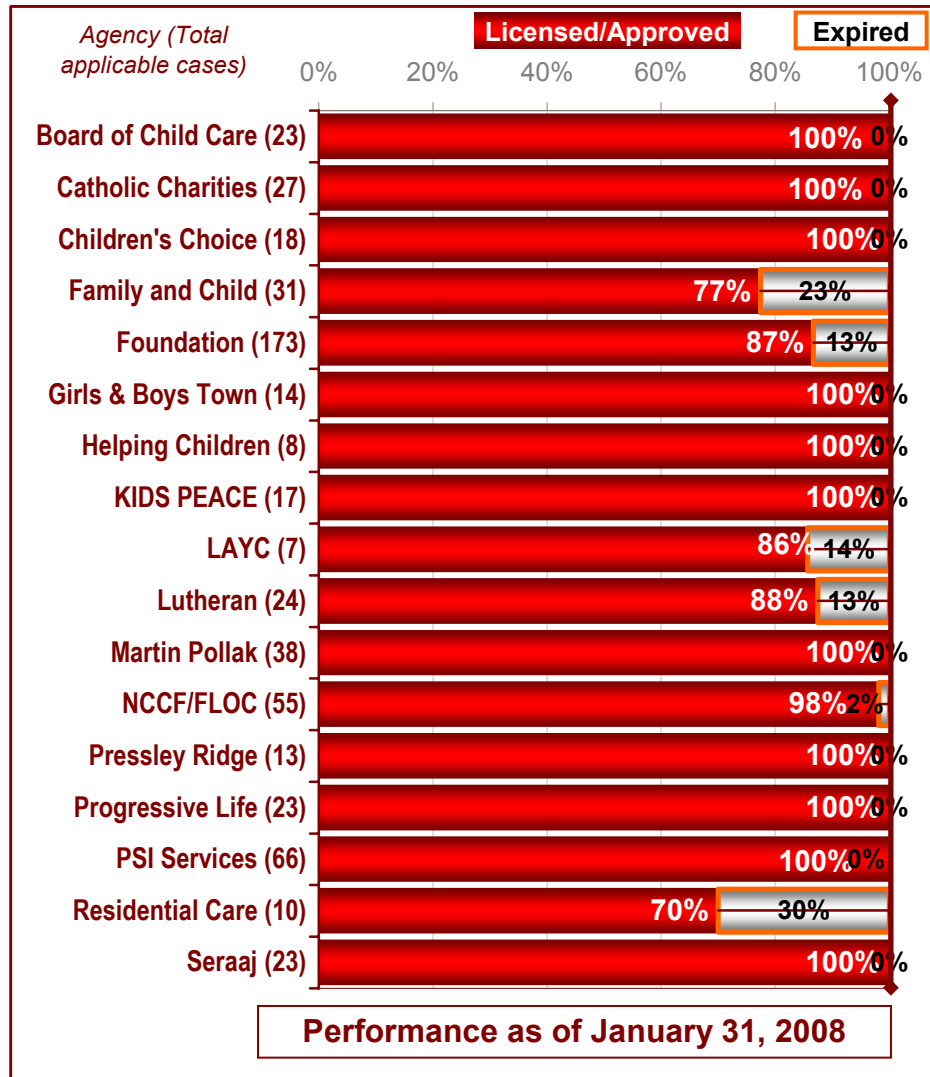
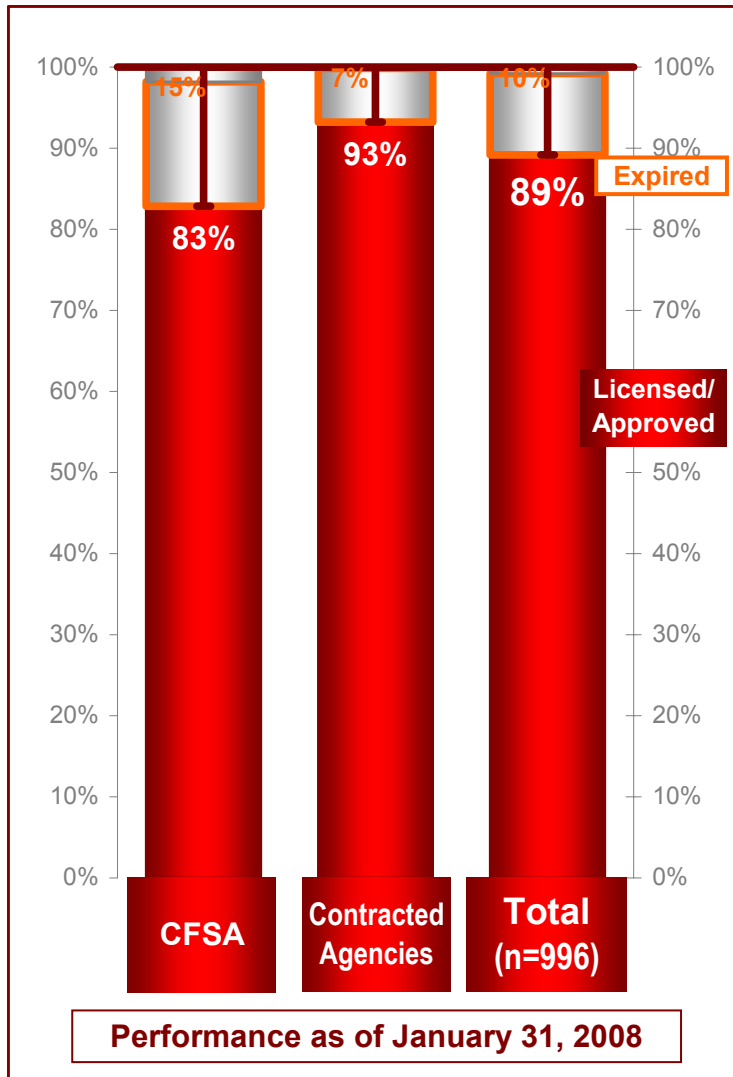
8. Visitation – First Four Weeks

Percentage of Children who had Weekly Visits during their First 4 Weeks of Placement (FACES CMT014)



9. Licensed Foster Homes

Percentage of Licensed Foster Homes with CFSA Children Placed (FACES PRD133)



■ Scorecard Outcomes and Benchmarks in the Amended Implementation Plan

No	Scorecard Measure	Outcomes and Benchmark in the Amended Implementation Plan
1	Case Plans – In-Home	<u>Section I– 17. Case Planning Process</u> Case plans shall be developed within 30 days of the child entering care and shall be reviewed and modified as necessary at least every six months thereafter, and shall show evidence of appropriate supervisory review of case plan progress.
2	Case Plans – Foster Care	
3	Visitation – In-Home	<u>Section I– 4. Visitation to Families with In-Home Services</u> A CFSA worker or a qualified worker from a service provider authorized by CFSA shall make twice-monthly visits to families in which there has been substantiated abuse or neglect, with a determination that each child can be maintained safely in the home with services. At least one visit per month shall be in the home, but the second can be at the child's school, day care or elsewhere. Workers are responsible for assessing the safety of each child at every visit and each child must be separately interviewed at least monthly outside of the presence of the caretaker.
4	Visitation – Foster Care	<u>Section I– 5. Visitation to Children in Out-of-Home Care</u> CFSA or contract social workers with case management responsibility shall make twice-monthly visits to each child in out-of-home care (foster family homes, group homes, congregate care, independent living programs, etc.). At least one visit per month shall be in the home, but the second can be at the child's school, day care or elsewhere. Workers are responsible for assessing the safety of each child at every visit and each child must be separately interviewed at least monthly outside of the presence of the caretaker.
5	Visitation – Siblings	<u>Section I– 20. Sibling Placement and Visits</u> Children in out-of-home placement should be placed with some or all of their siblings. Children placed apart from their siblings should have at least twice monthly visitation with some or all of their siblings.
6	Visitation – Parent-Child for Reunification	<u>Section I– 11. Visits Between Parents and Children</u> There shall be weekly visits between parents and children with a goal of reunification unless clinically inappropriate and approved by the Family Court. In cases in which visitation does not occur, the Agency shall demonstrate and there shall be documentation in the case record that visitation was not in the child's best interest, is clinically inappropriate or did not occur despite efforts by the Agency to facilitate it.

No	Scorecard Measure	Outcomes and Benchmark in the Amended Implementation Plan
7	Visitation – Parent-Worker	<p><u>Section I–10. Visits Between Parents and Workers or Providers</u></p> <p>For children with a permanency goal of reunification, in accordance with the case plan, the assigned worker or designated family services provider should meet with the parent(s) no less frequently than twice a month in the first three months post-placement unless there is documentation that the parent(s) is(are) unavailable or refuses to cooperate with the Agency.</p>
8	Visitation – First Four Weeks of Placement	<p><u>Section I–6. Visitation for Children Experiencing a New Placement or a Placement Change</u></p> <p>CFSA or contract agency social workers with case responsibility shall make weekly visits during the first four weeks of placement and twice monthly visits thereafter to each child newly placed in out-of-home care (foster family homes, group homes, congregate care, independent living programs, etc.) or moved to a new placement. Workers are responsible for assessing the safety of each child at every visit and each child must be separately interviewed at least monthly outside of the presence of the caretaker.</p>
9	Licensed Foster Homes	<p><u>Section I–18. Placement Licensing</u></p> <p>Children shall be placed in foster homes and other placements that meet licensing and other MFO placement standards and have a current and valid license.</p>

■ Endnotes

Data presented in the scorecard is extracted from FACES reports generated on the 15th of the month following the month of the report. In some cases, a technical glitch or complication in FACES may have hindered workers from updating information timely and/or accurately, affecting performance data reported in FACES. The table below presents adjusted performance data in those areas for the current month.

Agency	Performance Measure	FACES Report	Adjusted Score		
			Total Applicable	Cases in Compliance	Percent
Board of Child Care	Foster Care Visitation	CMT165	43	42	97.7%
	Sibling Visitation	CMT219	4	1	25.0%
	Parent-Child Visitation	CMT012	9	9	100.0%
Catholic Charities					
Children's Choice	Family Case Plans	CMT164	17	17	100.0%
	Child Case Plans	CMT163	48	48	100.0%
	In-Home Visitation	CMT166	16	7	43.8%
Family and Child					
Foundation	Child Case Plans	CMT163	318	300	94.3%
	Foster Care Visitation	CMT165	282	259	91.8%
	In-Home Visitation	CMT166	25	16	64.0%
	Sibling Visitation	CMT219	92	54	58.7%
	Parent-Child Visitation	CMT012	39	27	69.2%
Girls & Boys Town	In-Home Visitation	CMT166	3	3	100.0%
	Sibling Visitation	CMT219	16	12	75.0%
	Parent-Child Visitation	CMT012	8	4	50.0%
Helping Children Grow	Foster Care Visitation	CMT165	29	28	96.6%
Kid's Peace					
LAYC					
Lutheran	Sibling Visitation	CMT219	21	18	85.7%
	Parent-Child Visitation	CMT012	13	6	46.2%
Martin Pollak	Foster Care Visitation	CMT165	67	63	94.0%

Agency	Performance Measure	FACES Report	Adjusted Score		
			Total Applicable	Cases in Compliance	Percent
	Sibling Visitation	CMT219	26	22	84.6%
NCCF	Family Case Plans	CMT164	16	15	93.8%
	Child Case Plans	CMT163	92	91	98.9%
	In-Home Visitation	CMT166	14	12	85.7%
	Foster Care Visitation	CMT165	81	80	98.8%
	Sibling Visitation	CMT219	19	13	68.4%
	Parent-Child Visitation	CMT012	7	2	28.6%
Pressley Ridge					
Progressive Life	Sibling Visitation	CMT219	25	20	80.0%
	Parent-Child Visitation	CMT012	12	5	41.7%
RCI					
PSI	Family Case Plans	CMT164	20	20	100.0%
	Child Case Plans	CMT163	137	136	99.3%
	In-Home Visitation	CMT166	10	9	90.0%
	Foster Care Visitation	CMT165	126	126	100.0%
	Sibling Visitation	CMT219	30	28	93.3%
Seraaj					